

NHIS



Set annual LEAP enrolment targets



Receive LEAP household lists from LMS



Identify new enrolment methods with DSWCD & LEAP



Coordinate with DSWCD and GHS/CHPS for simplified renewal



Identify paypoints with internet connectivity with DSWCD



In-field enrolment at paypoints



Bussing / Gathering



Work with DSWCD & GHS/CHPS to notify communities on importance of NHIS and how to enrol/renew

KEY PERFORMANCE INDICATORS

- % of LEAP individuals with active NHIS
- % of inactive LEAP memberships renewed
- # of NHIS & DSWCD staff sensitised on enrolment procedures



DSWCD



Sensitize other stakeholders in the MMDA on ISSOPs and ISS



Case management and referrals in line with ISSOPs and SWIMS



Receive updated LEAP Household lists from LMS, NHIS and GHS



Profiling, reunification and follow-up of children in RHCs



Community engagements using Child Protection Toolkit & App



Sensitisation during LEAP paydays with NHIS & GHS/CHPS

KEY PERFORMANCE INDICATORS

- # of service providers sensitized on ISSOPs & referral pathways
- # of children benefitting from case management
- # of individuals sensitized through CP Toolkits
- # of cases referred to DSWCD
- # of cases referred by DSWCD to others
- # of LEAP members registered & renewed on NHIA

GHS/CHPS



Conduct LEAP household visits using lists from LMS



Record LEAP household members without NHIS and new members



Identify high risk protection cases in line with ISSOPs



Refer to NHIS & Social Welfare, and coordinate response



Sensitisation at LEAP paydays with DSWCD & NHIS



Promote Staff Awareness on ISSOPs



Track data in Home Visit books / MCH e-Tracker



Aggregate data in monthly reports

KEY PERFORMANCE INDICATORS

- % of LEAP households receiving at least one quarterly home visit from CHPS nurse
- # of LEAP individuals without NHIS identified and referred to NHIS
- # and % of children in LEAP households receiving vaccines and growth monitoring
- # of mothers receive pre- or post-natal care
- # of social work cases referred to DSWCD

Integrated Social Services at a Glance

2020

FIGURES

No. of Regions	16
No. of MMDAs	60
No. of LEAP Households	80,157 (333,384 people, 55% female)
No. of CHPS Compounds	725
No. of CHPS Nurses	2,066 (average of 39 LEAP Households per CHPS Nurse)
No. of Indigents with active NHIS status	238,450 (approx. 5% from LEAP)
No. of DSWCD Staff	713

Partners in Integrated Social Services

Ministry of Gender, Children and Social Protection (MoGCSP) including Department of Children (DoC), Department of Social Welfare, Livelihood Empowerment Against Poverty (LEAP); Ministry of Local Government and Rural Development (MLGRD); Office of the Head of the Local Government Services (OHLGS); Ghana Health Services (GHS); National Health Insurance Scheme (NHIS); National Development Planning Commission (NDPC); Ministry of Finance (MoF); Regional Coordinating Councils; Metropolitan, Municipal and District Assemblies.

Overview of Activities Prioritised under Integrated Social Services

Reducing poverty and vulnerability requires that the needs of children and families are met across multiple dimensions. The government aims to ensure its people benefit from multiple services and programmes, and that access to these programmes is equitable so that **no one is left behind.**

Various programmes and services such as LEAP, the NHIS, GHS/CHPS and Social Welfare have produced important results and continue to improve and develop. Nonetheless, in a context of limited resources and increasing decentralisation, an important and urgent question is how these programs can **most effectively work together.**

Every community and every district is unique, and has unique challenges and opportunities. The Integrated Social Services Initiative, over the period of 2020 and 2021 in 60 MMDAs in all 16 regions of Ghana, wants to learn from these, to promote best practices, learn from difficulties, and **apply lessons both at the national and local level.**